

Netaji Subhas University

Department of Commerce M.Com. Programme Course and Syllabus

M.Com.

Programme Structure

The M.Com. Programme is divided into two parts as under. Each Part will consist of two Semesters.

		Semester	Semester
Part - I	First Year	SemesterI	Semester II
Part – II	Second Year	Semester III	Semester IV

The schedule of papers prescribed for various semesters shall be as follows;

Papers		Marks		
	Written		Intern	
SEMESTER I				
Paper 101 : Organization Theory and Behavior	70	3	0	100
Paper 102 : Economic & Statistical Analysis	70		0	100
Paper 103: Business Communication	70	_	0	100
Paper 104 : Financial Management and Policy	70		0	100
Total				400
SEMESTER II				
Paper 201 : Advanced Cost Accounting	70	3	0	100
Paper 202 : Business Environment	70		0	100
Paper 203: Quantitative Techniques for Busines			0	100
Decisions Quantitative Teeninques for Busines	70			100
Paper 204 : Marketing Management	70	3	0	100
Total	, ,			400
art II : Semester III				
aper 301 : Industrial law		70	30	100
aper 302 : Managerial Accounting		70	30	100
aper 303 : International business		70	30	100
aper: Elective I (Paper 1)		70	30	100
Total				<u>400</u>
art II : Semester IV				
aper 401 : Corporate law		70	30	100
aper 402 : Human Resource Management		70	30	100
aper 403 Dissertation & Viva		70	30	100
aper : Elective I (Paper 2)		70	30	100
	To	tal		400
GRAND TOTAL				1600
GRAND IOIAL				1000

Elective Groups:

Any one group from the available electives to be selected at the commencement of • M.Com. Semester III.

Notes:

- The elective group in the Semester IV will remain the same as the ones selected in Semester III.
- Once a group has been selected, no change in selected groups will be allowed later.
- Whilethefirstpaperoftheselectedgroupwillbetaughtin**SemesterIII**, the secondpaper of the selected group will betaughtin **SemesterIV**.

List of Elective Groups

The Department will announce in the beginning of the respective semester, the list of elective groups which will be offered during the semester depending upon the faculty members and the demand of electives.

Group A: Finance

Paper 304 Financial Market and Institutions

Paper 404 Security Analysis and Portfolio Management

Group B: Marketing

Paper 304 Advertising and Sales management

Paper 404 Consumer Behaviour

Group C: Taxation Management

Paper 304 Corporate Tax Planning

Paper 404 Principles and Practice of Taxation and Indian Tax System

Group D: Human Resource Management

Paper 304 Human Resource Development

Paper 404 Training and

Development

Group E: International Business

Paper 304 India's Foreign Trade and Investment

Paper 404 Management of International Business Operations

Group F: Applied Economics

Paper 304 Industrial Economics

Paper 404 Applied Econometrics

Group G: Insurance

Paper 304 Insurance Management

Paper 404 Actuarial Practice

Important note – For skill development computer classes, aptitude classes, English speaking class, interview preparation classes would also be provided.

Passing Criteria

- 45 % in each paper
- 2 papers can be carried forward

DIVISION CRITERIA

Successful candidates will be classified on the basis of the combined results of Part -I and Part-II examinations as follows:

SI. No	Marks	Grading	Division
1	70 percent and above	Grade A+	First Class with Distinction
2	60 percent to 70 percent	Grade A	First Class
3	50 percent to 59 percent	Grade B	Second Class
4	45 percent to 49 percent	Grade C	Third Class
5	Less than 45 percent	Grade D	Fail

SPAN PERIOD

No student shall be admitted as a candidate for the examination for any of the Parts/Semesters after the lapse of **four** years from the date of admission to the Part-I/Semester-I of the M. Com. Programme.

ATTENDANCE REQUIREMENT

The students are required to attend tutorials, seminars etc, arranged by the Department/College from time to time. The minimum percentage of attendance required will be notified by the Department at the commencement of the session.

Program outcome (PO)

- Fundamental knowledge in different functional areas of Accounting & Finance, Human resource management, marketing, managerial principles, economic theory and quantitative techniques of decision making like statistics and operations research are imbibed by the students.
- Managerial skill of the students are developed by adopting practical approaches such as case study, business games, assignment writing and application of digital technology.
- Students get adequate exposure to operational exposure to operational procedures finance, marketing, HR, Banking, Insurance, Accounting, Taxation International Business and Operations management.
- Students are equipped with dual specialization such a combination of finance and marketing or finance and Human Resource Management, so as to then useful human resource to carter multiple tasking demand in industry.
- Students interested in pursuing academic careers acquire the ability to bond with the specialization and come up with primary ideas of research to be carried in their respective fields.

<u>Program Specific outcome (PSO)</u>

- > Students develop the ability to comprehend and imbibe core and functional management concepts, Business Environment and domain specific knowledge.
- ➤ Equip the students with requisite knowledge, skills and right attitude necessary to provide effective leadership in a global environment.
- > Students will prove themselves in different professional exams like C.A., CS, CMA, NET, and PHD. As well as other courses.
- ➤ Develop competent management professionals with strong ethical values, capable of assuming a pivotal role in various sectors of the Indian econo0my and society aligned with the national priorities.
- ➤ Develop skills for analysing of the business data, application of relevant analysis and problem solving in other functional areas such as marketing, finance, business strategy and human resource etc.
- > Students will be able to do their higher education and can make research in the field of finance and commerce.

COURSE, CONTENTS AND READING LISTS OF M.COM. PROGRAMME

M.Com -1st SEMESTER

COURSE OUTCOME

- > To imparting knowledge about human behaviour and perception with respect to business organisation.
- ➤ To equip students with some important statistical techniques for decision making and to provide ground for learning advanced statistical tools used in research.
- ➤ To develop awareness regarding new trends in business communication, various media of communication and communication devices.
- ➤ The students will get through knowledge on the accounting practice prevailing in partnership firms and other allied aspects.

Semester I

Course 101: ORGANIZATIONAL THEORY AND BEHAVIOUR Time: 3Hrs Marks: 100 (70+30) Lectures: 65

Subject outcome:

- ➤ To the development of the field or organizational behaviour and explain the approaches.
- > To analyse and compare different models used to explain individual behaviour related to motivation and rewards.
- > To identify the processes used in developing communication and resolving conflicts.
- To explain group dynamics and demonstrate skills required for team building.
- ➤ To identify the various leadership styles and the role of leaders in a decision making process.

- Organizational Theories and Behaviour: Classical, Neo-classical and Contemporary. Authority, Power, status, formal and informal structure. Flat and Tall structures. Bureaucratization of organisations. OrganisationalBehaviour-concepts, determinants, models, challenges and opportunities of OB. Transaction cost and organizational behaviours Contributing disciplines to the OB. Individual Behaviour: Foundations of individual behaviour, values, attitudes, personality and emotions. Theory X and Theory Y, Chris Argyris behaviour patterns, Perceptual process.
- Group Decision making and Communication: Concept and nature of decision making process, Individual versus group decision making, Nominal group technique and Delphi technique, models of communication, communication effectiveness in organizations. Feedback, TA, Johari Window.

- Motivation: Need hierarchy, Maslow's Need Hierarchy, Two factor theory, Contemporary theories of motivation (ERG, Cognitive evaluation, goal setting, equity) expectancy model. Behavior modification, Motivation and organisational effectiveness.
- Leadership, Power and Conflict: Concept and theories, Behavioral approach, Situational approach, Leadership effectiveness, Contemporary issues in leadership. Power and conflict. Bases of Power, power tactics, sources of conflict patterns, levels and conflict resolution strategies.
- Organisational Culture, Organisational Development and Stress Management: Concept and determinants of organisational culture, Organisational Development: concept and intervention techniques. Individual and organisational factors to stress, consequences of stress on individual and organisation, management of stress.
- Case Studies: Some cases of real business world are required to be discussed.

- 1. Robbins; S.P., Organisational Behaviour (13th edition), Prentice Hall of India Pvt. Ltd., New Delhi,2008.
- 2. Luthans, Fred, Organisational Behaviour, 11thEdition, McGraw Hill International, New York,2007.
- 3. Robins S.P., Organisational Theory: Structure Design and Application, 3rd ed., Prentice Hall of India Pvt. Ltd., 2007.

Semester I Course 102: ECONOMIC & STATISTICAL ANALYSIS

Time: 3Hrs Marks: 100 (70+30) Lectures: 65

Subject outcome

- ➤ To understand the economic data such as relationship between the quantity and price, supply and demand, economic output, GDP, per capita income of nations etc.
- Explain the function of market and prices with their structures of market & mechanisms.
- To enable the knowledge of product pricing policy relating structures with market situations, competition and regulatory aspects of monopoly.
- > Students will create quantitative models to solve real world problems in appropriate contexts.
- > To effectively use professional level technology tools to support the study of statistics.
- ➤ To ascertain the sampling and sampling distribution of a statistics for designing experiments and analyse of variance.

Content

- Probability and Expectation: Approaches to probability. Addition, multiplication and Bayes Theorem, Mathematical Expectation. Probability Distribution: Binomial, Poisson, Exponential, Beta and Normal Distributions.
- Statistical Decision Theory: Risk and uncertainty, Expected value approach Marginal analysis, Decision tree.
- Sampling and Sampling Distributions: Methods of sampling, Sampling distribution of a statistic and its standard error. Point Estimation and interval estimation, Properties of anestimator. Testing; Power of a test, Large sample tests for proportions, means and standard deviations. Small sample tests –t and F tests. Design of Experiments and analysis of variance.
- Consumer Behaviour: Determination of demand. The type of goods and the demand function. Indifference curve analysis, Indifference preference, Slutsky's analysis of demand, Revealed preference, theory of attributes, snob appeal, band wagon effect and the demand function. Inter temporal demand function. Demand for durable goods.
- Production and Cost: Production function, Concept of productivity, isoquants ridge lines, isoclines, is cost lines, Expansion path and Multiproduct firm, Empirical production function: Cobbe- Douglas, CES, VES and Translog. Estimation of production function.
- Cost function: Classification of costs, short run and lon run cost functions. Law of variable proportion, return to scale, scale economies, scope economies. Estimation of cost function, Problem of estimating cost and production functions. Duality between production and cost function. Efficiency and the firm.
- Price and output relationship under different market structures: Perfect Competition, Monopoly, Discriminating monopoly. Monopolistic competition, oligopoly, Game theory and oligopolistic behaviours, duopoly, Bilateral monopoly. Relating the structure with market situations. Competition and markets, Social cost of Monopoly, regulatory aspects of monopoly.
- Pricing practices: Economics of advertisement costs, Barrier to entry. Basis pricing, Transfer Pricing, Dumping and other practices. Pricing and wages. Minimum wage and price structure.
- Factor pricing: Elements off actor pricing, labour pricing, Demand and supply of factors of production. Profit theories and profit management.

Suggested Readings:

- 1. Levin, R.I. and D.S. Rubin, Statistics for Management, Prentice-Hall of India.
- 2. Spiegel, M.R. Theory and Problems of Statistics, Schaum Publishing Company.
- 3. Aczel, Amir D., Complete Business Statistics, McGraw Hill, 1999.

- 4. Kazmeir Leonard J., Norval F. Pohl, Basic Statistics for Business and Economics, McGraw Hill International (2nded.)
- 5. Koutsyiannis, A., Modern Microeconomics, Macmillan Press Ltd. (1998 Reprint).
- 6. Varian, Micro-Economic Analysis (ed. 3), Norton, 1992.
- 7. Pindyck Robert S. and Daniel L. Rubinfeld, Micro Economics, Third Edition, Prentice Hall of India, New Delhi, 1996.
- 8. Madala G.S. and Ellen Miller, Micro Economics, Theory and Applications, McGraw Hill, Book Company, New York.
- 9. Gould, John P., Edward P. Lazear, Micro-Economic Theory, Richard D. Irwin, Home wood Illinois.
- 10. Sen Anindya, Micro-Economics: Theory and Applications, Oxford University Press, New Delhi, 1999.
- 11. Tirole J. The Theory of Industrial Organisation, Cambridge MITP ress,1988.

Semester I

Course 103: Business Communication

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65 Subject outcome:

- To provide and overview of prerequisite to business communication.
- > To put in use the basic mechanics of Grammar.
- ➤ To provide an outline to effective organisational communication.
- > To impact the correct practices of the strategies of effective business writing.

- 1. Communication:
 - Definition, Scope, Method,
 - Objective & Importance of Communication.
- 2. Types of Communication,
 - Direction of Communication.
 - Process of Communication.
- 3. Barriers & Gateways of Communication.
- 4. Non Verbal Communication:
 - Body Language, Postures & Gestures, Attire, Appearance,
 - Handshake Behavior, Timing, Smile and Organizational Body Language.
- 5. Corporate Communication:
 - Format & Informal Communication Networks,
 - Grapevine, Group Discussion, Mock Interviews, Seminars.
- 6. Writing Skills, Business Letter,
 - Parts of Business Letter, Memo Format, Notice.
- 7. Public Speaking & Negotiation.
- 8. Legal Aspect of Business Communication.
- 9. Mass Communication:
 - Advertising, Publicity, Public Relation, Direct Marketing.
- 10. Business Communication in new Millennium:
 - Yesterday, Today & Tomorrow,
 - New Trend in Business Communication, Business Process Outsourcing (BPO/Call Centre)
- 11. Case Studies and Seminars.

Semester I Course 104: FINANCIAL MANAGEMENT AND POLICY

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65

Subject outcome:

- ➤ To develop knowledge about Business Finance and the background of Accounting and Management.
- > To integrate the concept and apply the financial concepts to calculate ratios and do the capital budgeting.
- To acquaint the students with the basic analytical techniques and methods of financial management of business firms.
- ➤ To demonstrate an understanding of overall role and importance of the finance function.
- ➤ To develop knowledge on the allocation, management and funding of financial resources.
- ➤ To explain the concepts of fundamental financial concepts, especially time value of money.

- Financial Management: Nature, objectives and scope; financial decision-making and types of financial decisions; role of a finance manager in a firm and Agency problem. Risk-Return framework for financial decision-making.
- Capital Budgeting Decisions: Nature and Kinds of Capital Budgeting Decisions; techniques of evaluating capital budgeting decisions, capital budgeting decisions under constraints and with multiple objectives using Mathematical Programming Models; Capital budgeting decisions under inflation; Capital budgeting decisions under uncertainty and their evaluation using Statistical Decision Theory. Analysis of Real life capital budgeting decisions-some case studies.
- Capital Structure: Concept; financial leverage and its impact on the valuation of firm; theories of capital structure, optimal capital structure; determinants of capital structure.
- Dividend Policy: Dividend and its form; cash dividend, right and bonus shares, and buy-back of shares; theories of dividend policy and their impact on the value of a firm; types of dividend policy-constant pay-out ratio and constant dividend amount policies; determinants of dividend policy and some case studies.

- Working Capital Planning and Management: Basics of working capital planning and management; estimation of working capital requirement; working capital policy and its management of cash, accounts receivables and inventories; Mathematical and Simulation Models for Working Capital Decisions; financing working capital.
- Instruments of Long Term & Short Finance.
- The empirical evidences on theories and the case studies relevant for above topics are required be discussed.

- Van Horne, James C., Financial Management and Policy, Prentice Hall of India 12th Ed.2008.
- Pandey I. M., Financial Management, 9th Ed. Vikas Publishing.
- Ross S. A., R.W. Wester field and J. Jaffe, Corporate Finance,7thEd. McGraw Hill.
- Brealey R.A. and S.C. Myers, Principles of Corporate Finance, McGraw Hill, 6thEd.
- Damodaran, A, "Corporate Finance: Theory and Practice". John Wiley & Sons, 2nd Ed.,2001.

M.Com - 2ND SEMESTER

COURSE OUTCOME

- > Students get to know about profit maximization and cost minimization concepts.
- ➤ Understand the definition of ethics and the importance and role of ethical behaviour in the business world today.
- > To give the student an appreciation and an ability to employ Quantitative Techniques used in Business and Management Research.
- ➤ Understand the 'Marketing mix' elements and the strategies and principles underlying the modern marketing practices.

Semester II Course 201: ADVANCED COST ACCOUNTING

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65 Subject outcome:

- > To enable students to acquire sound knowledge of concepts, methods and techniques of management accounting.
- ➤ To demonstrate an understanding of an ability to apply advanced manufacturing cost accounting techniques.
- ➤ To acquire the knowledge in theory of constraints, and how to identify the constraint and restructure the rest of the organisation.
- > To make the students develop competence with their usage in managerial decision making and control.

> To enable the knowledge of cost allocation of support departments and allocation of common costs and revenues.

Content

- Cost Accounting Nature and Functions; Financial vs. Cost Accounting; Cost vs. Management Accounting; Role of Management Accountant.
- Cost Concepts and Classifications, ActivityBasedProductCosting— Conceptanduses;EmergingCostingApproaches
- Variable and Absorption Costing Concept, Comparison, Applications of Variable Costing, Preparation of Income Statements
- Cost-Volume-Profit (CVP) Analysis Contribution Margin; Break Even Analysis; Profit Volume (P/V) Analysis; Multiple-Product Analysis; Optimal use of Limited Resources
- Managerial Decisions Managerial Decision Making; Decision Making Process;
 Differential Analysis; Types of Managerial Decisions Make/Buy, Add/Drop,
 Sell/ Process Further, Operate/Shutdown, Special Order, Product-Mix, Pricing Decisions.
- Budgeting Nature and functions; Preparation of Different Types of Budgets, Fixed Versus Flexible Budgeting.
- Standard Costing Concept, Advantages and Disadvantages; Analysis of Variance; Materials, Labour, Overhead; Managerial Uses of Variances
- Responsibility Accounting and Divisional Performance Measurement Advantages and Disadvantages of Divisionalisation; Concept of Responsibility Accounting; Responsibility Centres – Cost Centre, Revenue Centre, Profit Centre, Investment Centre, Responsibility Performance Reporting

Suggested Readings:

- 1. Atkinson Anthony A., Rajiv D. Banker, Robert Kaplan and S. Mark Young, Management Accounting, Prentice Hall, 2001.
- 2. Horngreen Charles T., and Gary L. Sundem and William O. Stratton, Introduction to Management Accounting, Prentice Hall of India, 2006.
- 3. Drury Colin, Management and Cost Accounting, Thomson Learning, 2001.
- 4. Garison R.H. and E.W. Noreeb, Managerial Accounting, McGraw Hill, 2000.
- 5. Ronald W. Hilton, Managerial Accounting, McGraw Hill Education, 2006.
- 6. JawaharLal, Advanced Management Accounting, Text, Problems and Cases, S. Chand & Co., New Delhi, 2009

Semester II

Course 202: BUSINESS ENVIRONMENT

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65

Subject outcome:

- > To identify and evaluate the complexities of business environment and their impact on the business.
- Analyse the relationships between government and business and understand the political, economic, legal and social policies of the country.

- ➤ Gain knowledge about the operation of different institutions in international business environment.
- Analysing current economic conditions in developing emerging markets, and evaluating present and future opportunities.
- > To develop entrepreneurial awareness among students.

Content

- Basic IS-LM frame-work, Asset markets, the demand for and the supply of real balances and their interest elasticities. Implications of modified IS and LM functions on relative efficacy of fiscal and monetary policies. Short and long run aggregate supply and shifts in aggregate supply. Aggregate demand, aggregate supply and the price level. Interaction of aggregate demand and aggregate supply and the determination of real income. Shifts in aggregate demand, demand management policies.
- Exchange rate regimes, foreign exchange markets, Asset choices in an open economy and capital flows. Trade flows, External balances, IS-LM-BOP curve analysis and implications for policy choices.
- Expectations and Economic Behaviour.
- Inflation and unemployment: Impact of unemployment on IS-Curve. Theories of unemployment, types, causes and costs of unemployment. Inflation and unemployment, policy alternatives. Real Business Cycles.
- Macro-economic environment, Economic Growth (Theories in Modern Context) its variables and strategic planning. Macro economic indicators and forecasting of macro-economy. Economic Policies and Macro Economic movements in an open economy.
- Globalisation, Liberalisation and Business environment. Economic Planning and the emerging environment.
- Environmental Laws, Costs and Business Behaviour.
- Consumer Laws, Cost and Business Behaviour.
- W.T.O. and emerging business environment.

Suggested Readings

- 1. Mankiw, N. Gregory. Principles of Macroeconomics. Cengage Learning
- 2. Robert J Gordon, Macroeconomics, Pearson Education
- 3. Branson, William H. Macroeconomic Theory and Policy. HarperCollins India Pvt. Ltd.
- 4. Rudiger Dornbusch and Stanley Fischer, Macroeconomics. McGraw-Hill Education.
- 5. Rudiger Dornbusch, Stanley Fischer, and Richard Startz, Macroeconomics. McGraw-Hill Education
- 6. Oliver J. Blanchard, Macroeconomics, Pearson Education
- 7. G. S. Gupta, Macroeconomics: Theory and Applications, McGraw-Hill Education
- 8. Shapiro, Macroeconomic Analysis,

9. Paul A Samuelson, William D Nordhaus, and Sudip Chaudhuri, Macroeconomic, McGraw-Hill Education

NOTE: - This course is to be taught with contemporary issues relevant in the environment of Indian business with notable examples and illustrations.

Semester II

Course 203: QUANTITATIVE TECHNIQUES FOR BUSINESS DECISIONS

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65

Subject outcome:

- Relate a formal quantitative approach to problem solving and decision making and acquire the knowledge about mean, median, mode and measures of dispersion.
- Extend the ability to solve linear programming problems by graphical and simple methods.
- To orient the students to various hypotheses testing methods as to how and where appropriately they can be applied.
- > To provide basic knowledge of analysing data using various statistical and mathematical techniques for business decisions.
- To acquaint the students with the use of quantitative models in decision making.

- Introduction: Quantitative approach to management decision making. Linear Programming: Mathematical formulation of linear programming problems and their solution using graphic approach and simplex algorithm. Duality Sensitivity analysis.
- Transportation: Solving the problem, Testing optimality MODI method. Cases of unbalanced problems, degeneracy, maximization objective, multiple solutions and prohibited routes.
- Assignment: Solving the problem. Cases of unbalanced problems, multiple optimum solutions, maximisation objective and unacceptable assignments.
- Integer Programming: Problem Formulation and solution.
- Inventory Control: Techniques of selective control, Economic order quantity (EOQ) models- classical, gradual replenishment without shortages, price breaks and planned stockouts, Deciding optimum safety stock and reorder level.
- PERT/CPM: Networking with one estimate of time. Networks with three estimates of time. Time-cost trade-off. PERT/cost. Resource allocation and resourcelevelling.
- Markov Analysis: Brand-switching analysis. Equilibrium conditions.
- Game Theory: Games of purestrategy. Games of mixedstrategy. Dominance.
- Queuing Theory: Elements of a queuing system. Models with Poisson arrival and services rates, single server and infinite and finite population

- Sequencing: n-jobs to be processed on two machines in the same order of machines. n- jobs to be processed on m machines in the same order of machines by converting it into a two n machine case. Two jobs to be processed on m machines in the different orders of machines.
- Replacement Analysis: Replacement of capital assets discrete cases when time value of money is not considered and when time value of money is considered. Replacement of items that fail suddenly.
- Simulation

(The emphasis should be on concepts and application of concepts) Suggested Readings:

- Levin, R.I., D.S. Rubin and J.P. Stingson, "Quantitative Approaches to Management", 1986, McGraw -Hill.
- Vohra N.D., "Quantitative Techniques in Management", 3rd Edition, The McGraw Hill companies, 2006.
- Bierman H. Jr, C.P. BoniniandW. H.Hausman, "Quantitative Analysis for Business Decisions", 7thEdition, Homewood, Ill., Irwin1983
- Taha, Hamdy A., "Qperations Research: An Introduction", 8thEdition, Prentice Hall of India.

Semester II

Lectures: 65

Course204: MARKETING MANAGEMENT Marks: 100 (70+30)

Subject outcome:

Time: 3Hrs.

- > Critically evaluate the key analytical frameworks and tools used in marketing.
- Exercise critical judgement through engagement and reflection with existing marketing literature and new developments in the marketing environment
- > Evaluate and act upon the ethical and environmental concerns linked to marketing activities.
- Apply key marketing theories, frameworks and tools to solve Marketing problems.
- ➤ Work effectively with others, capitalising on their different thinking, experience and skills.

- Introduction: Traditional view of marketing; Evolution of marketing concept; Modern concept of marketing; Marketing functions and role; Marketing management process- a strategic perspective.
- Marketing Environment: Significance of scanning marketing environment; Economic, demographic, socio-cultural, technical, political and legal environment of marketing in India.

- Buyer behavior- Consumer vs. business buying behaviour; Consumer buying decision process and influences; Industrial buying process.
- Market Segmentation, Targeting and Positioning: Bases and procedure for segmenting a consumer market; Criteria for effective market segmentation; Target market selection and strategies; Positioning – concept, bases and process.
- Product Decision: Product concept and classification; Major product decisions;
 New product development; Consumer adoption and innovation diffusion, Product lifecycle—conceptandappropriatestrategiestobeadoptedatdifferentstages.
- Pricing Decisions: Objectives of pricing; Factors affecting price of a product; Procedure for setting price; Pricing policies and strategies.
- Distribution Decisions: Channels of distribution concept and importance; Different types of distributions, middlemen and their functions; Channel management, Selection, motivation and performance appraisal of distribution middlemen; Retailing and wholesaling Developments and Indian perspective; Distribution logistics concept, importance and major logistics decisions.
- Promotion Decisions: Meaning and importance of promotion; Communication process; Promotion tools- their effectiveness; Determining optimal promotion mix; Developing and implementing a promotional campaign; Promoting through internet; Promotion scene in India.
- Marketing Planning, Organizing and Control: Marketing planning process;
 Different ways of organizing the marketing department; Sales, cost and profit analysis.
- Social, Ethical and Legal Aspects of Marketing; Consumer Protection in India; Services marketing, rural marketing, direct marketing, internet marketing and other marketing developments— Issues, salient features and their applications in India.

- 1. Kotler Philip and Kevin Keller Marketing Management, 13th ed., Pearson Prentice 2008
- 2. Kotler, Philip, and Gary Armstrong, Principles of Marketing, 12th ed., Pearson Prentice-Hall2008.
- 3. Etzel, Michael J., Bruce J. Walker and William J. Stanton, Fundamentals of Marketing, 11th ed.,, McGraw Hill, 2008.
- 4. McCarthy, E. Jerome, Joseph P. Cannon and William D. Perrault, Jr., Basic Marketing: A Managerial Approach, 9th ed., McGraw Hills ,2008.
- 5. Keller, Philip, Keller Kevin lane, Koshy Abraham, Jha Mithileshwar, Marketing Management: A South Asian Perspective, 13thEdition,2008.

M.Com - 3RD SEMESTER

COURSE OUTCOME

- ➤ Understanding of certain industrial legislations in the context of the Indian Socio economic conditions.
- Acquainting the students with a coherent set of logical principles and a general frame of reference for evaluation and development of sound accounting practices.
- ➤ To acquaint the students with nature, scope, structure and operations of international business and familiarise them with trends and developments in India's foreign trade and investments and policy framework.
- ➤ To provide a sound information and knowledge of broad framework of financial system and its constituents.

Semester III Course 301: INDUSTRIAL LAW

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65

Subject outcome:

- > Sudents should able to elaborate Industrial Dispute settlement procedures.
- > Students should able to outline the important causes & impact of industrial disputes.
- The students should able to illustrate the role of trade union in the industrial setup.
- > To provide an understanding of certain industrial legislations in the context of the Indian socio-economic conditions.
- > Students should able to elaborate the concept of Industrial Relations.

- The factories Act, 1948: Objects, provisions relating to hazardous process, health, safety, welfare, working hours, leave etc. of workers, approval, licensing and registration of factories, manager and occupier their obligations, power of the authorities under the Act, penal provisions.
- The payment of Bonus Act, 1965: Object, Scope and Application, Definitions, Calculation of amount payable as Bonus, Eligibility for Bonus, Disqualification for Bonus; Minimum & maximum Bonus, Set on & Set off of Allocable Surplus, Application of Act in Establishment in Public Sector, Bonus linked with Production or Productivity.
- The Employees State Insurance Act, 1948: Objects, Definitions, Application, Employees State Insurance Scheme, Employees' State Insurance corporation, Constitution-Powers and Duties of the Corporation, Wings of the Corporation, Employees' State Insurance Fund, Contribution, Benefits.

- The Industrial Disputes Act, 1947: Objects, authorities for settlement of industrial disputes, reference of industrial disputes, procedure, powers and duties of authorities, settlements and awards, strikes, lock-outs, lay-off, retrenchment, transfer and closure, unfair labour practices, miscellaneous provision.
- The Trade Unions Act, 1926: Objects, registration of trade unions, rights and liabilities of registered trade unions-procedure, penalties.
- The Workmen's compensation Act, 1923: Objects, Employer's liability for compensation, amount of compensation, distribution of compensation, notice and claims, remedies, of employers against stranger, commissioners for workmen's compensation.
- The Employees' Provident Funds & Miscellaneous provision Act, 1952: Objects, Schemes under the Act. Employees' Provident Fund Scheme, Employees' pension Scheme, 1995, Employees' Deposit linked Insurance Scheme, Determination and Recovery of Moneys due from and by employers, protection against attachment.
- The payment of Wage Act, 1936: Objects, Application, responsibility for payment of wages, wage periods, time-limits, Deduction from wages remedy available to worker for delay or unauthorized education.
- The Minimum Wages Act, 1948: Objects, Application, Minimum Fair and Living Wages, Determination of minimum wage, Taxation of minimum wage, Advisory Board, remedy to worker for non-payment of minimum wages.
- The Payment of Gratuity Act, 1972: Object, continuous service, controlling authority, payment of Gratuity, Compulsory insurance, Nomination, Recovery of Gratuity, Protection of Gratuity.

- 1. MalikP.L, Labour and Industrial Law, 9thedn, 2009, Eastern Book Company, Lucknow.
- 2. SharmaJ. P, Simplified Approach to Labour Laws 3rdedn, 2009, Bharat Law House Pvt. Ltd. NewDelhi.
- 3. KumarH.L, Digest of Labour Cases- 1990–2009, Universal Law Publishing Co Pvt ltd, Delhi.
- 4. Singh Avtar, Introduction to Labour & Industrial Law, 2009edn, Wadhwa and Company, Nagpur.
- 5. Sharma J. P, Employees' Provident Funds and Miscellaneous Provisions Act, 1952 with frequently Raised Queries including Schemes & Rules, 2nd edn,2009, Bharat Law House Pvt. Ltd, New Delhi.
- 6. Sharma J. P, Employees' State Insurance Act, 1948 with Frequently Raised Queries, 2ndedn, 2009, Bharat Law House Pvt.Ltd, New Delhi.
- 7. Sharma J. P, Factories Act, 1948 with Frequently Raised Queries, 2nd edn, 2009, Bharat Law House Pvt. Ltd, New Delhi.

Semester III

Course 302: Managerial Accounting

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65

Subject outcome:

- ➤ Evaluate the nature of costs in a given business situation and identify the business drivers behind those costs.
- ➤ Evaluate capital budget alternatives and apply managerial accounting concepts to management decision making.
- ➤ Apply and analyse different types of activity-based management tools through the preparation of estimates.
- ➤ Perform cost variance analysis and demonstrate the use of standard costs in flexible budgeting.
- > Prepare analyses of various special decisions, using relevant costing and benefits.

Content

- Financial Statements and Financial Analysis: Understanding Financial Statements- Income Statement and Balance Sheet; Sources of Financial Information; Parties Demanding Financial Information; Meaning, Types, Importance and Limitations of Financial Statement Analysis; Different Tools of Financial Statement Analysis.
- Ratio Analysis: Concept of Ratio Analysis; Need for and Importance of Ratio Analysis; Classification of Ratios- Liquidity Ratios, Solvency Ratios, Turnover Ratios, and Profitability Ratios; Common Size Analysis; Horizontal and Vertical Analysis; Limitations of Ratio Analysis.
- Fund Flow Statement and Cash Flow Statement: Concept of Funds and Flow of Fund; Need for Preparing Funds Flow Statement; Preparation of Fund Flow Statement. Concept of Cash and Cash Flow; AS 3 and Classification of Cash Flows; Need for Preparing Cash Flow Statement; Preparation of Cash Flow Statement; Differentiating Fund Flow and Cash Flow.
- Forecasting Financial Statement Information: Concept of Financial Forecasting;
 Need for Financial Forecasting;
 Preparing Projected Income Statement;
 Preparing Projected Balance Sheet.
- Valuation of Goodwill, Share and Business Entity: Need for and Methods of Valuation of Goodwill; Need for and Methods of Valuation of Shares; Concept of and Need for Business Valuation; Book Value of Business Entity.

Suggested Reading:

- 1. Charles T. Horngren, Gary L. Sundem, Dave Burgstahler, Jeff O.Schatzberg, Introduction to Management Accounting, Pearson Education.
- 2. Anthony A. Atkinson, Robert S. Kaplan, Ella Mae Matsumura, S. Mark Young, Management Accounting. Dorling Kindersley (India) Pvt. Ltd.
- 3. Ronald. W Hilton and David E. Platt. Managerial Accounting: Creating Valueina Global Business Environment, McGraw Hill Education.
- 4. Singh, Surender. Management Accounting, Scholar Tech Press, New Delhi.
- 5. Goel, Rajiv, Management Accounting. International Book House,
- 6. Arora, M. N. management accounting Vikas Publishing House, NewDelhi.
- 7. Maheshwari, and S.N. Mittal. Management Accounting. Shree Mahavir Book Depot, New Delhi.
- 8. Singh, S. K. and Gupta Lovleen. Management Accounting Theory and Practice. Pinnacle Publishing House.
- 9. Khan, M.Y. and Jain, P.K. Management Accounting. McGraw Hill Education
- 10. H. V. Jhamb, Fundamentals of Management Accounting, Ane Books Pvt. Ltd.

Semester III Course 303: INTERNATIONAL BUSINESS

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65

Subject outcome:

- > Explain business expansion abroad and key issues related to their operations in other countries.
- ➤ Compare and contrast cultures and societies globally using socioeconomic and cultural frameworks.
- > Develop an entry strategy into other markets recognizing the nature of institutions and forces governing the process of globalization.
- Explain the organizational structure, roles, and individual responsibilities within your internship organization.
- Explain how the Employer Evaluation of you will change your professional work habits.

- International Business: Its Importance, nature and scope; Modes of entry into international business; Management of international business operations complexities and issues; IT and international business, India's involvement in International Business.
- Theoretical Foundations of International Trade: Reasons for international trade; theories of international trade; Gains from trade; Foreign trade multiplier; Terms of trade.
- Instruments of Commercial Policy: Tariffs, quotas and other measures and their effects; World trade and protectionism.

- Balance of Payment Account: Current and Capital Account components and accounting system; Balance of payment deficits and adjustment policies.
- International Business Environment: Framework for analysing international business environment; Domestic and foreign environments and their impact on international business decisions; World trading environment Pattern and structure of world trade in goods and services; Countertrade.
- International Financial Environment: Exchange rate mechanism and arrangement; International money and capital markets; Foreign investment flows Pattern, structure and effects. Movements in foreign exchange and interest rates and their impact on trade and investment flows.
- International Economic Institutions and Agreements: WTO,IMF, World bank, UNCTAD, Agreement on Textiles and Clothing, GSP,GSTP and other international agreements and treaties; International commodity trading and agreements- India's involvement and consequences.
- Regional Economic Integration: Free trade area, customs union and common market; Theory of customs union; Trade creation and diversion effects; Regionalism vs. multilateralism; Structure and functioning of EC and NAFTA; Regional Economic Cooperation.
- Multinationals (MNCs) in International Business: Issue in investment, technology transfer, pricing and regulations; International collaborations and strategic alliances.
- Contemporary Developments and Issues in International Business.

- 1. Danoes, John D. Radebaugh, Lee H., and Daniel P. Sullivan International Business: Environment and Operations, 12th ed., Prentice Hall, 2009.
- 2. Griffin, Ricky W. and Pustay, Michael W, International Business: A Managerial Perspective, Prentice Hall, 2009.
- 3. Hill, Charles, W.L., International Business, McGraw Hill Company, New York, 2009.
- 4. Ball, Donald, Wendall H. McCulloch, Miachel Geringer, Michael S. Minor and Jeanne M. Mc Nett, International Business: The Challenge of Global Competition, 12thedition, 2009, McGraw HillCo.

Electives Semester III

Course 304: FINANCIAL MARKET AND INSTITUTIONS

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65

Subject outcome:

- Explains effects of asymmetric information on financial markets.
- > Explains the reasons of financial crisis.
- > Explains functions of Central Bank.
- ➤ Distinguishes effects of money market tools on the financial system.
- > Computes economic value of bonds.

M.Com - 4TH SEMESTER

COURSE OUTCOME

- To familiarize the students with the nature of legal regulatory environment of corporate enterprises in India.
- ➤ To acquaint students with the techniques and principles to manage human resource of an organisation.
- > To establish a conceptual frame work for the study of security analysis and portfolio management.
- ➤ To assign the project for improving the ability and conceptual thinking among students.

Semester IV

Course 401: CORPORATE LAW

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65

Subject outcome:

- ➤ To conduct and undertake seminars, conferences, workshops and other educational programmes for the development of an effective and competitive corporate environment that serves the needs of the business community, corporate law practitioners and the general public.
- ➤ To provide a non-political and non-partisan forum for freely debating issues, laws, policies and judicial decisions that affect industry and commerce and the business community as a whole with a view to making appropriate recommendations to relevant authorities.
- ➤ To liaise and co-operate with companies, organisations, financial institutions, chambers of commerce and industrial associations which employ or use the services of corporate lawyers.
- To be the mouthpiece of lawyers of good standing who have been admitted to ordinary membership of the Institute.

- Provisions of the Companies Act, 1956 and case law relating to Managerial remuneration, Accounts and audit. The Companies Amendment Act, 2000 (Corporate Governance Laws).
- Industries (Development and Regulation) Act,1951.

- Monopolies and Restrictive Trade Practices Act, 1969 (Relevant Provisions) and Competition Law.
- SEBI Act, 1992 Functions of SEBI. Powers of SEBI in relation to securities markets. Guidelines for Securities issues.
- Consumer Protection Act, 1986 Objectives. Rights of consumers. Mechanism of Redressal of Consumer grievances.
- Environment Protection Act, 1986 Objectives. Powers of the Central Government, Major Provisions.
- Foreign Exchange Management Act (FEMA).
- Emerging issues in Corporate Laws and Governance.

Note: Case studies involving issues in Corporate law are required to be discussed.

Suggested Readings:

- 1. Mayson, French& Ryan, Company Law, 25thedn, 2009, Oxford University Press.
- 2. Brenda Hannigan, Company Law, 2009 edn, Lexis Nexis, UK.
- 3. RamaiyaA, Guide to Company Law, 2009 edn, Wadhwa Nagpur.
- 4. TheInstituteofCompanySecretariesofIndia,CompanyLaw,CourseStudyMaterial, 2009.
- 5. Puliani Ravi & Mahesh Puliani, Manual of Companies Act & Corporate Laws including SEBI Rules, Regulations, Etc, Vol 1 & 22009edn, Bharat Law House Pvt. Ltd, New Delhi.
- 6. Jain D. K, Company Law Ready Reckoner, 2009 edn, Bharat Law House Pvt. Ltd, New Delhi.
- 7. Bindal C. M Mittal P. K, Frequently Asked Questions on Company Law(Problems & Solutions), 2006 edn, Bharat Law House Pvt. Ltd, New Delhi.

Semester IV Course 402: HUMAN RESOURCE MANAGEMENT

Time: 3Hrs. Marks:100 (70+30) Lectures: 65 Subject outcome:

- ➤ Demonstrate an understanding of key terms, theories/concepts and practices within the field of HRM
- Demonstrate competence in development and problem-solving in the area of HR Management
- ➤ Provide innovative solutions to problems in the fields of HRM
- > Be able to identify and appreciate the significance of the ethical issues in HR.
- ➤ Work effectively with colleagues with diverse skills, experience levels and way of thinking.

- Nature of Human Resource Management, concepts, functions, themes and controversies.
- HRM, Job Analysis and Job Design: Role of HR manager, Human resource planning and HR effectiveness. Job analysis techniques, job evaluation techniques, job description, job specification, job design approaches, job characteristics, approach to job design.
- Business Strategy and Human Resource Strategy: Concepts and Relationship. Contemporary global trends and management of human resources.
- Recruitment, Selection, Training and Development: Factors affecting recruitment, sources of recruitment (internal and external), basic selection model, psychological tests for selection. Requirement of a good test for selection. Training and Development.
- Performance appraisal: Objectives, PA process, comparing actual performance with standards, Methods of appraisal.
- Diversity at Work: Managing diversity, causes of diversity, the paradox of diversity, diversity with special reference to handicapped, women and aging. Empowerment and gender issues.
- Compensation Management, Personnel audit and Research: Wage versus salary, determination of compensation, incentives schemes, fringe benefits and labour welfare. Personnel audit and research. Emerging horizons in HRM.
- Career planning and succession concepts, approaches and issues.
- Human Resource information system: Developing HR information system.

- Employees relations: Shifting forms from industrial relation to employees relations. Handling employees grievances.
- Case Studies: Some Cases relating the learning from the course to business world are required to be discussed.

- 1. De Cenzo and Robins, Fundamentals Human Resource Management, 8thEdition, Prentice Hall of India,2005.
- 2. Decenzo, David A. and Robbins, S.P. Fundamentals of Human Resource Management, 9thEdition, Wileyand Sons Ltd., John, 2006.
- 3. Flippo, Edwin B., Personnel Management, McGraw Hill, Tokyo, 1984-2000.

Semester IV

Course 403: Dissertation & Viva Voce

Marks: 100

Subject outcome:

> Student alone or in a group of not more than five, shall undertake one Project Dissertation approved by the Subject Teacher/H.O.D. of the Department/College concerned. The progress of the Project Dissertation shall be monitored by the faculty members at regular intervals.

Semester IV

Course404: SECURITYANALYSISANDPORTFOLIOMANAGEMENT

Time: 3Hrs. Marks: 100 (70+30) Lectures: 65

Subject outcome:

- > Explored to different avenues of investment.
- > Equipped with the knowledge of security analysis.
- Apply the concept of portfolio management for the better investment.
- > Invest in less risk and more return securities.

- Nature, process and scope of financial assets investment decisions; Structure of Indian Securities market-An overview; Sources of Financial Information.
- Securities Analysis: two- parameters framework; understanding of return and risk of a security; types of return and risk; sources of risk.
- Analysis of Fixed Income Securities: Bond fundamentals; valuation of bonds; analysis of risk in bonds-duration and convexity; bond portfolio management

- strategies-passive, semi-active and active along with immunization strategies. Certificate of Deposits, Debentures.
- Analysis of Variable Income Securities (Equity): Approaches to security (equity) analysis-Fundamental Analysis along with valuation models of equity and Technical Analysis, Efficient market hypothesis.
- Portfolio Theories and Management: Traditional and Modern Portfolio Theories; Single and multi-index models. Markowitz Model; Sharpe's Single Index Model; Capital Asset Pricing Model (CAPM) and Arbitrage Pricing Model (APT): performance evaluation of portfolios; problems associated with revision of portfolio. Active and Passive portfolio management.
- Financial Derivatives: Futures, Options, Portfolios of futures and options synthetics, Exotics and Financially enginee redproducts.
- Case Studies in security analysis, portfolio construction and performance evaluation are required to be discussed.

- 1. Fischer Donald E. and Ronald J. Jordan, "Security Analysis and Portfolio Management", 6th Edition Prentice Hall of India,2007.
- 2. Frank K. Reilly, and Keith C. Brown, "Investment Analysis and Portfolio Management", 8th Edition, Thomson, 2007.
- 3. Sharpe William F, and Bailey Jeffery V, Alexander Gordon J, "Investments", 6th Edition, Prentice Hall of India,1995.
 - 4. HullJ.C.Options, "Futures and Other Derivatives", 6th Edition Prentice Hall, 1997.

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